

Intercom System Update

The Hive 22 Wembley Park Boulevard Wembley HA9 0HP

www.networkhomes.org.uk customerservice@ networkhomes.org.uk 0300 373 3000

Tuesday 16 February 2021

Dear Resident,

Over the past month Oakray have been working to reinstate the intercom system for all flats within the building. Two weeks ago, the engineer assigned on this project was successful in restoring operation of the system to more than 75 flats. However, shortly after the entire system crashed and it is been highlighted the intercom system is now beyond repair.

To reinstate the operation of the intercom, a new system will be required. The next step will be to carry out surveys with the contractor/manufacturer to design and quote for a complete replacement.

The survey with all parties has now be carried out.

A further update letter will be provided following receipt of quotation.

I thank you for your patience and understanding.

Yours sincerely

Nilay Patel

Project Manager (Electrical)