



Network Homes

Safety in your building

8 April 2021

Harman Court, Larkspur Court, Blanche Court
Rectory Park Avenue
Northolt
UB5

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk

customerservice@
networkhomes.org.uk
0300 373 3000

Dear Residents,

External Wall Investigation starting week of 12 April

We will be investigating the external wall finishes at Rectory Park, following advice the Government has issued to landlords. We're doing these precautionary investigations to check if the external wall system – the outer wall, insulation etc. – has been installed correctly and is compliant with building regulations.

Scaffolding and investigation

We have appointed Affinity, an experienced fire engineer to lead these investigations. They will be assisted by a contractor to provide two mobile scaffold towers to open up the areas of the external walls that have been chosen by the fire engineer for the investigation.

We will be moving the mobile scaffold towers in different locations around the blocks. We may need to erect scaffolding in the garden/terrace of two flats – if we do we will get in touch with those households separately to go over what will happen and any questions they may have.

The contractor will start preparing the areas for investigation from **Monday 12 April** and we expect to start the investigations on Tuesday 13 April – these dates are weather dependent. Investigations should last about a week, but this depends on what is found. Afterwards we will put things back to the way they were.

The results

Once the investigations are finished, we will be in touch again to let you know the results. If you have any questions, please email customerservice@networkhomes.org.uk.

If it becomes apparent that we will need to do some repair work to your building, we will organise a webinar where we will go through what we have found, what will happen next and you'll be able to ask us any questions you may have.

We're going to be sending you further updates by text, as this will be quicker and easier. Please ensure you let us know your details. We may already have yours on file, so I apologise if you've already sent yours over.

Yours faithfully

Carla Ferrarello
Project Manager (Building Safety)

Have you given us your contact details?

We're going to be sending you several updates about your building and want to make it easy for you to read and access them.

So that we can be mindful of giving you value for money, being sustainable and saving time on posting letters, we'd prefer to text you updates.

Please send your:

> Name
> Address and postcode
> Email address
> Phone number
to customerservice@networkhomes.org.uk.

This way you'll find out what's going on quickly and easily file it for your records.

We'll make sure your details are up to date on our system too. Please check our privacy policy on our website for more info.