



# Network Homes

## Safety in your building

9 December 2022

Le Bon Court,  
21-23 St John's Road,  
Harrow,  
HA1 2EE

Dear residents,

The Hive  
22 Wembley Park Boulevard  
Wembley  
HA9 0HP

[www.networkhomes.org.uk](http://www.networkhomes.org.uk)  
customerservice@  
networkhomes.org.uk  
0300 373 3000

### Intrusive external wall investigations to begin in 2023

We're still getting ready to carry out external wall investigations into your buildings, to ensure they have been built to the standard regulations expect. Since our last update in September, we have carried out a desktop assessment and a visual survey of all the priority A buildings in our medium category – this includes your building. This took longer than expected so we are only now beginning to procure relevant professionals for the next step.

Using the information we gathered, we've put together case studies to issue to the fire engineers carrying out the intrusive investigations in line with new PAS 9980 guidance.

### Procuring fire engineers and other services

We are procuring fire engineers, façade engineers and contractors at the same time. Fire engineers and contractors to facilitate the external wall inspection will be appointed for each specific scheme. Façade engineers may be appointed on specific buildings, if we think their input is required. We will be issuing the procurement packs before Christmas and will receive tender returns towards the end of January.

Please look out for more updates from us in the new year, as some of the buildings in our Priority A group will be sent the dates of their investigations throughout 2023. Dates will depend on the availability of the professionals required – there is currently extremely high demand for this type of work. Of course, once we have carried out the investigation at your property, we'll let you know if any remediation is required and what the next steps are.

### Further support

We work on a three-month update basis, so you can expect to hear from us every three months or sooner if we have something confirmed which we need to tell you. If you need further support:

- Go to the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/mybuildingdocuments/>
- Get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk) if you have any questions.

Kind regards

Raj Gandecha

Head of Resident Management (Building Safety)

Network Homes Limited. Registered office at The Hive, 22 Wembley Park Boulevard, Wembley, HA9 0HP. A charitable Registered Society no. 7326 under the Co-Operative and Community Benefit Societies Act 2014. Registered Provider no. 4825. Member of the National Housing Federation. Network Homes Limited is authorised and regulated by the Financial Conduct Authority under reference number FRN 919890 to provide Limited Permission lending and debt counselling on a not for profit basis. Details of our FCA permissions can be found on the Financial Services Register at <https://register.fca.org.uk>.

### A summary of this letter

We've carried out a desktop assessment and a visual survey of your building since we last wrote to you.

We're now procuring fire engineers, façade engineers and contractors who will be carrying out intrusive investigations into your buildings external wall system throughout 2023.

Good homes make everything possible