

Safety in your building

21 August 2023

7 Willow Place, Westminster, SW1P 1JH

Dear residents,

External wall investigation – Thursday 24 August

You'll be aware following our letter earlier this year, that we will be investigating the external wall system at your building, as laid out in government guidance since the Grenfell Tower tragedy.

We will be attending Willow Place this week, on **Thursday 24 August** to carry out the external wall investigation. This will involve using a mobile tower and mobile elevated working platform to allow our team to examine different areas of the building within the courtyard. This is to check the building has been constructed as it should, and the materials used meet current regulations. We may need to cut away some of the areas we take a look at, but we will put everything back the way it was.

Disruption to parking

There may be some disruption to parking arrangements, depending on where we need to use the cherry pickers. We will have a marshal on-site to ensure you are able to get to your car and enter and exit the car park safely. Thank you in advance for your cooperation during this time.

The Hive 22 Wembley Park Boulevard Wembley HA9 OHP

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customerservice@ networkhomes.org.uk 0300 373 3000

A summary of this letter

We're following government guidance by investigating the external wall system of your building.

Your investigation will take place on **Thursday 24 August,** and you may see our operatives opening up areas in the courtyard. They'll make good the areas before they leave.

We'll write to you with the outcome of the investigation once our contractor issues us their report.

Next steps

Our contractor will provide us with a report on the condition of the external wall system and will recommend if remediation is needed or not. If no remediation is required, shortly after they will issue us with an EWS1 form (external wall system). This is a form which certifies the fire risk of a building and can be a requirement of lenders if you wish to sell, remortgage or buy shares in your home.

If remediation is required, we will write when we have further information on the next steps.

Further support

All of your updates will be uploaded to the following webpage — it takes a little while to load: https://www.networkhomes.org.uk/mybuildingdocuments/. You can also get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

Raj Gandecha Head of Resident Management (Building Safety)