

Safety in your building

20 November 2024

Upton House, Hamella House, Aldermans House, Tan House, Humberton House,
Kenworthy Road 14a-c, Ward Lane, Sadler Place, Kenworthy Place,
Homerton,
E9 5QQ

Dear residents,

Funding approved and tender process taking place

Following our investigation and review, we are now pleased to advise that we are able to go out to tender with selected contractors from our Framework. This has taken a little longer than expected for several reasons due to changes in government procurement requirements and a further review by SNG insurers.

Once we have received the tender returns, we will seek to appoint the successful contractor, obtain the necessary internal approval and get the works under contract.

Government funding approved

We previously applied to the government's Cladding Safety Scheme, which provides funding for some types of external wall remediation projects. We have received notice back from the government that we have been successful in securing funding. This is a great result and means residents will face no costs for work to the external wall system.

Work to internal walls and fire doors

There is also a further programme of internal investigations required to check the integrity of the fire stopping between the flats, common areas and various utility rooms. We want to establish if there are any internal issues which require addressing. As part of this, the fire doors will also be surveyed to provide us with information regarding their condition and if works are required to these.

We anticipate the internal works will begin in early part of 2025 will write again with further information nearer the time. We would like to take this opportunity to thank you in advance for your continued support and understanding during these works.

Keeping the building secure

There has been a report of homeless people gaining access to the blocks at Kenworthy Road and SNG will work with the local police to resolve this issue. We would like to take this opportunity to remind residents to stay vigilant particularly at this time of year and not allow tailgating into the blocks.

You should report any issues with the door entry systems to customer services straight away. Please do not assume that someone else may have already done this – if we aren't aware of an issue, we cannot resolve it.

Further support

We work on a three-month update basis, so you can expect to hear from us every three months or sooner if we have something confirmed which we need to tell you.

The Hive
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Wembley
HA9 0HP

www.sng.org.uk
[customerservice@
networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk)
0300 373 3000

A summary of this letter

We're currently going through the tender process to appoint a contractor to carry out the remediation work.

We've confirmed government funding for this project.

We'll write again soon with information about some internal investigations which need to take place.

A reminder

Your building's fire strategy is **stay put**, so you should stay in your home unless you are directly affected by smoke, heat or fire, or are told to evacuate by the fire brigade. There is no communal alarm in the building.

If you need further support, you can:

- Go to the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- View resources which may help: <https://www.networkhomes.org.uk/buildingsafetyresources/>
- Remind yourself of our top fire safety tips, including not using BBQs on balconies: <https://www.networkhomes.org.uk/advice/health-and-safety/fire-safety-top-tips/>
- We understand building safety works can be frustrating and take time to resolve, however we ask that you still treat our staff with respect as they are trying to get the issues at your building fixed. You can read more about how we want to respect each other in our service charter: <https://www.networkhomes.org.uk/your-home/service-charter/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/kenworthybuildingsafety/>
- Get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

Raj Gandecha
Head of Resident Management (Building Safety)

Progress at your building

There's lots of stages until we complete the work at your building. Here's what we're up to and how long we've got left:

- 1. Identify building as requiring investigation.**
- 2. Carry out an external wall investigation to PAS9980 standard.**
- 3. Issue investigation report determining if there are issues.**
- 4. Establish the scope of the required works.**
- 5. Implement any required interim safety measures.**
- 6. Design the solution to fix the issues found.**
- 7. Appoint contractor to carry out the work – we're working on this!**
- 8. Determine funding source/relevant warranty/insurance.**
- 9. Agree start and finish dates for the work – You are here!**
- 10. Lender letter issued.**
- 11. Hold a resident webinar to answer any questions.**
- 12. Start remediation work.**
- 13. Remediation work taking place.**
- 14. Remediation work complete.**
- 15. Interim safety measures stopped.**
- 16. EWS1 form issued – risk rating of building confirmed as low.**