

## Safety in your building

22 November 2024

Coles Green Court,  
Coles Green Lane,  
Cricklewood,  
NW2

Dear residents,

### Further investigations taking place 2-3 December

We will be carrying out further investigations to look at firestopping within homes on **Monday 2 and Tuesday 3 December**. These investigations are part of our ongoing commitment to ensuring the safety of your building.

### Firestopping works

The focus of these latest investigations is to review firestopping inside a sample of flats. Firestopping slows or stops the spread of fire between neighbouring flats, and flats on different floors. These investigations are different to firestopping works that Bugler completed in 2022. We have agreed with Bugler that these additional investigations should take place to confirm necessary firestopping is in place inside flats. By carrying out these additional investigations, we aim to provide residents with further reassurance that all areas of the building have been thoroughly assessed.

Bugler, will be assisting us to complete these investigations, which will involve limited opening-up works in certain areas within some flats. We will be contacting affected residents directly to discuss access arrangements and will make good all damage inside flats. If your flat is not directly involved, you will not be required to provide access.

We understand the importance of clear communication and minimising inconvenience to residents, and we will work closely with residents to address any concerns during this process. If you have any questions about these investigations, please do not hesitate to contact us at [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk). You can check our previous letters at <https://www.networkhomes.org.uk/colesgreenbuildingsafety/>.

We will provide an update on the outcome of these internal investigations and progress made with Bugler on the external remediation work in January 2025. Thank you for your understanding and cooperation.

Kind regards,

Raj Gandecha  
Head of Resident Management (Building Safety)

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0300 373 3000

#### **A summary of this letter**

We will contact you if we need access to your home on **Mon 2 and Tues 3 December**, for some internal investigations to check on firestopping between flats.

#### **A reminder**

Your building's fire strategy is **stay put**, so you should stay in your home unless you are directly affected by smoke, heat or fire, or are told to evacuate by the fire brigade. There is no communal alarm in the building.