

10 December 2024

1-38 Wood Court,
Harlesden Road,
Willesden,
NW10 3AQ

Dear residents,

Progress update on remediation project

When we last wrote to you about the remediation work required to your building, we outlined the steps we would need to take to be able to start working on-site.

We're still in the planning phase of the external wall remediation project and so don't have any specific updates to share with you on the project. I want to assure you that we are working hard to move things forward, but as we said in our last letter, these sorts of projects are very complex and take a long time. We'll write again in three months to let you know how the project is going.

A reminder of what we need to do

We carried out an investigation into the external wall system at your building – this could be anything that makes up the external wall such as cladding, tiles, insulation, fire barriers etc. The outcome of the investigation was that remedial work is required behind the cladding and also to replace balcony decking.

We've included a summary diagram below. You can read our explanation of the work that goes into these sorts of projects, and all previous letters we have sent, here: www.networkhomes.org.uk/woodcourtbuidingsafety/.

Further support

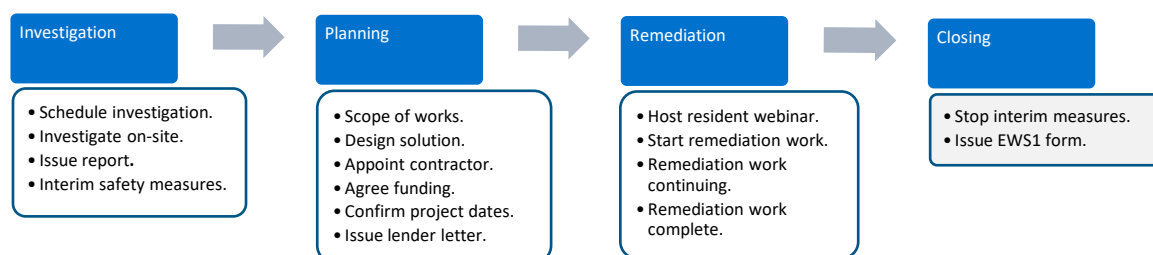
If you need further support, you can:

- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- We understand building safety works can be frustrating and take time to resolve, however we ask that you still treat our staff with respect as they are trying to get the issues at your building fixed. You can read more about how we want to respect each other in our service charter: <https://www.networkhomes.org.uk/your-home/service-charter/>
- Get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

Raj Gandecha

Head of Resident Management (Building Safety)



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customerservice@networkhomes.org.uk
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A summary of this letter

We're still working on the planning phase of the remediation required at your building. We'll write again in three months with an update.

A reminder

Your building's fire strategy is **stay put**, so you should stay in your home unless you are directly affected by smoke, heat or fire, or are told to evacuate by the fire brigade. There is no communal alarm in the building.