

Sovereign Network Group

6 January 2025

74, 76, 78, 80 Cambridge Road, Kilburn Quarter, South Kilburn, NW6

Dear residents,

Meeting with insurer to come

We're still working on a solution for your building's external wall system, following the investigations we have carried out. We have received the fire engineer's report and we are now organising a meeting with the budling's insurer. We need to ensure the insurer is happy with the approach we will take at your building and determine if they have any additional requirements.

We are also looking to do wider inspections within internal areas in line with the Fire Engineer's recommendations. We will write to residents in the new year with dates for these inspections.

Why are we looking into the building's external wall system?

As a reminder, the government has instructed the owners of tall buildings to carry out investigations into their building's external wall system. This is to ensure the correct materials and construction methods have been used and meet the government's regulations.

Further support

If you need further support, you can:

- Go to the London Fire Brigade's website, which is offering a free online tool which guides you
 through a fire risk assessment of your home (home visits are available for more vulnerable
 residents): https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/
- Visit our website where we have a building safety section with lots of information and frequently asked questions: https://www.networkhomes.org.uk/buildingandfiresafety/
- View resources which may help: https://www.networkhomes.org.uk/buildingsafetyresources/
- Remind yourself of our top fire safety tips, including not using BBQs on balconies:
 https://www.networkhomes.org.uk/advice/health-and-safety/fire-safety-top-tips/
- We understand building safety works can be frustrating and take time to resolve, however we
 ask that you still treat our staff with respect as they are trying to get the issues at your building
 fixed. You can read more about how we want to respect each other in our service charter:
 https://www.networkhomes.org.uk/your-home/service-charter/
- Check our document library for your building's letters and documents: https://www.networkhomes.org.uk/kilburnqbuildingsafety/
- Get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

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A summary of this letter

We need to meet with your building's insurance company to see if they accept the way forward for the external wall system at your building.

A reminder

Your building's fire strategy is **stay put**, so you should stay in your home unless you are directly affected by smoke, heat or fire, or are told to evacuate by the fire brigade. There is no communal alarm in the building.