

29 January 2025

Blanche Court and Larkspur Court,
Rectory Park Avenue,
Northolt,
UB5

Dear residents,

Additional delay to Building Safety Regulator approval – now expected March

We wrote to you in November to let you know that the Building Safety Regulator had communicated with us that they are experiencing delays in approving our application for the work required to your building's external wall. We're disappointed to say, that we have now been contacted by the regulator and told about a further delay.

The regulator has stated that the delay will be 40 days, so we are now looking at receiving regulator approval in March. I know this will be disappointing for you to hear, but we cannot legally proceed with the work to Larkspur Court without regulator approval.

As a reminder, Blanche Court does not need regulator approval, but the work to both blocks will begin together – this will mean a shorter timeframe of disruption for you in your homes. Once we receive the approval, we will need a few weeks to finalise all the logistics before we can begin work on-site.

Fire alarm test

A reminder that the fire alarm is serviced every six months to ensure it is in good working order. The next service is due February 2025, we will write to you closer to the time with a specific date and to arrange appointments so the engineer can check the detectors in your home. We appreciate your co-operation in providing access for these very important checks.

Further support

We work on a three-month update basis, so you can expect to hear from us every three months or sooner if we have something confirmed which we need to tell you. If you need further support:

- We understand building safety works can be frustrating and take time to resolve, however we ask that you still treat our staff with respect as they are trying to get the issues at your building fixed. You can read more about how we want to respect each other in our service charter: <https://www.networkhomes.org.uk/your-home/service-charter/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/rectorybuildingsafety/>
- Get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

Raj Gandecha
Head of Resident Management (Building Safety)

The Hive
22 Wembley Park
Boulevard
Wembley
HA9 0HP

www.sng.org.uk
customerservice@networkhomes.org.uk
0300 373 3000

A summary of this letter

The Building Safety Regulator has let us know that they need an additional extension to review our application for the work needed at Larkspur Court.

We now expect a response in March. Once approvals are received we will work with our contractor to commence works asap.

A reminder

Your building's fire strategy is currently **simultaneous evacuation**, which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.