

## Safety in your building

14 February 2025

Airco Close,  
Colindale,  
NW9

Dear residents,

### **New consultant to carry out external wall investigations appointed**

I am very pleased to let you know that we have appointed a new consultant to carry out the required new investigation into your building's external wall system (FRAEW). We wrote to you a couple of weeks ago to explain that we no longer had confidence in the previous firm we had appointed and therefore needed another investigation. You can read that letter here: <https://www.networkhomes.org.uk/media/22017/20250129-airco-new-investigation-required-sent.pdf>.

The new firm we have appointed to undertake the Fire Risk Appraisal (FRAEW) is called Keegans and we have carried out the necessary due diligence. You can have a look at their website here: <https://thekeegansgroup.com/>.

The Chartered Surveyors who will undertake the inspections have undergone the requisite RICS (Royal Institute of Chartered Surveyors) training and are on the Homes England Panel of FRAEW providers. Homes England is the Government Agency that administers the Cladding Safety Scheme fund.

You can have a look at their website here: <https://thekeegansgroup.com/>. Given the situation with the previous firm which has affected the whole housing sector, we are pleased to have been able to secure a new consultant so quickly.

### **Next steps**

Before we carry out an investigation on-site, we have some steps we must follow, including sharing all the relevant documentation on the construction type, materials used and building drawings with Keegan for them to review. Once we they have fully studied these documents, we will book in a date for an investigation. We estimate this will be in a few months. We will write to you again in three months or hopefully sooner with a date for the new investigation.

Thank you all for your patience while we have dealt with this unexpected setback. Previous letters are found here: [www.networkhomes.org.uk/aircobuildingsafety/](http://www.networkhomes.org.uk/aircobuildingsafety/). Or get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk) if you have any questions.

Kind regards

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#### **A summary of this letter**

We've appointed a new consultant - Keegans – to carry out the new Fire Risk Appraisal of the external wall system.

We will write to you again when we have a date confirmed for the investigation.

#### **A reminder**

Your building's fire strategy is **stay put**, so you should stay in your home unless you are directly affected by smoke, heat or fire, or are told to evacuate by the fire brigade. There is no communal alarm in the building.