

## Safety in your building

24 March 2025

1-23 Thornberry Court,  
Craven Park,  
NW10 8GJ

Dear residents,

### Government funding application accepted

We last wrote to you in December to let you know that a further investigation had been scheduled to look at your building's external wall system. These investigations were carried out at the contractor's expense to help them refine the scope of the remediation work required.

Since then, we have received the scope of works from the contractor, which outlines the specific measures they will take to remediate the building. Following this, we held a meeting with the contractor and our fire engineer to review the proposed remediation plan. It was a productive discussion, and the fire engineer confirmed their agreement with the proposed approach.

### Government funding agreed

Additionally, we have applied for funding from the government's Cladding Safety Scheme (CSS) for Thornberry Court, and I'm pleased to say our application has been approved. As part of the funding requirements, we will provide monthly progress updates to Homes England, who manage the scheme, to track the remediation works. The CSS will fund any works identified for leasehold properties within the building.

### Next steps

The contractor will now issue the scope of works to the architect, who will develop the remediation designs. While the design is being completed, we will be having a conversation with the contractor to understand the costs of the works and determine the financial responsibilities. These discussions can be complex and may take several months to reach an agreement.

### Further support

We work on a three-month update basis, so you can expect to hear from us every three months or sooner if we have something confirmed which we need to tell you. If you need further support, you can:

- Go to the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- View resources which may help: <https://www.networkhomes.org.uk/buildingsafetyresources/>
- Remind yourself of our top fire safety tips, including not using BBQs on balconies: <https://www.networkhomes.org.uk/advice/health-and-safety/fire-safety-top-tips/>

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#### **A summary of this letter**

We completed a further investigation in December and we have now received the scope of works from the contractor.

Our fire engineer has reviewed and agreed with the proposed remediation approach.

We have secured Cladding Safety Scheme funding, which will cover the costs of identified works for leasehold properties.

The contractor will now develop the remediation designs.

#### **A reminder**

Your building's fire strategy is **stay put**, so you should stay in your home unless you are directly affected by smoke, heat or fire, or are told to evacuate by the fire brigade. There is no communal alarm in the building.

- We understand building safety works can be frustrating and take time to resolve, however we ask that you still treat our staff with respect as they are trying to get the issues at your building fixed. You can read more about how we want to respect each other in our service charter: <https://www.networkhomes.org.uk/your-home/service-charter/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/thornberrylbuildingsafety/>
- Get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk) if you have any questions.

Kind regards

Raj Gandecha  
Head of Resident Management (Building Safety)